

Krieger Specialty Products

## PRODUCT SATISFACTION GUARANTEE

We are fully committed to customer satisfaction and guarantee that all Krieger produced custom performance doors, windows, accessories, hardware or frame assemblies will be developed in strict accordance with approved specifications and will meet or exceed acceptable industry requirements.

We do hereby warrantee and certify that the doors, windows, accessories and assemblies we furnish for your project, have been produced in strict accordance with the contract documents and approved shop drawings. We agree to repair or replace any or all materials which may prove to be defective in workmanship or material, within a period of (2) years from the original ship date, ordinary wear and tear or unusual abuse, neglect or installation induced problems excepted.

If we fail to comply with the above paragraph within (10) days after receipt of written notice from Owner or Architect, or fail to pursue such compliance with diligence, we do hereby authorize the Owner to proceed to have the defects repaired and made good at our sole expense, and we will honor and pay the costs and charges for it, together with interest at the maximum rate then permitted by California law, upon demand. If we fail to fulfill the preceding obligations and if the Owner brings an action to enforce this guarantee, we agree to pay the Owner's reasonable attorney's fees incurred in connection therewith.